

PRESS RELEASE

For immediate publication

Onze-Lieve-Vrouwziekenhuis Aalst standardises with HealthReport from Forcea

Brussels, 29th May 2008 – Forcea, the Belgian solutions provider that specialises in the results-focused management of policy information in healthcare, has been appointed by Onze-Lieve-Vrouwziekenhuis Aalst to develop a hospital-wide policy information platform.

As is the case with virtually all Belgian healthcare institutions, Onze-Lieve-Vrouwziekenhuis Aalst, a combined health trust with three sites (Aalst, Asse and Ninove), needed access to policy information that was both better structured and integrated.

During the wave of automation that has swept hospitals over the past decade, many healthcare institutions have introduced a whole series of separate solutions designed to deal with individual aspects of their policy: patient administration, pricing and invoicing, funding and financial management, encoding and registering medical and nursing data, archiving, HR policy, and so on.

Yet to date there has been no single umbrella ERP solution available for hospitals. This has resulted in them being unable to have a general overview of the way they are run, while at the same time limiting their insight of day-to-day operations. This not only makes it difficult to have clear internal and external communication about the essential aspects of running a hospital, such as efficiency and financial good health, but also hinders effective follow-up and guidance for the organisation. In addition to this, there has been increased pressure from the government to generate specific reports.

Steven Creve, IT Director of Onze-Lieve-Vrouwziekenhuis Aalst, explains: “We have invested a great deal in recent years in automating our operational hospital processes. In this context we have implemented a number of best-of-breed solutions. These include SAP for our financial and business management and patient administration needs, Infohos (IHC) for the pharmacy and Oasis (Xtenso) for pricing and billing. But it has still been very difficult with the various operational data sources to maintain a clear policy overview across our whole organisation.”

Forcea is the only Belgian provider specialising in the management of policy information. With its HealthReport product, Forcea is able to provide hospitals with a specific total solution. HealthReport is a ready-made user-friendly solution developed by Forcea based on tried-and-tested technology from Cognos, which is the market leader in business intelligence and performance management. Once installed, HealthReport is able to provide care institutions with an in-depth insight into their activities and financial health within a very short space of time.

“We had already enjoyed a positive experience with Forcea’s HealthReport for our Minimal Clinical Data analyses and Balanced Scorecard monitoring,” says Mr Creve. “Which is why we decided to standardise the management of our policy information with the HealthReport Data Warehouse. We now have a high-frequency and integrated solution for systematic hospital-wide policy that is straightforward to publish and distribute.”

About HealthReport

HealthReport is a unique solution for the management of policy information in the healthcare sector that distils relevant information from a consolidated and integrated data warehouse. The information obtained is used as the basis for reporting, ad-hoc queries, analyses, scorecards, dashboards/cockpits, operational management, budgeting, etc. HealthReport covers five areas: pricing/invoicing, MCD, ADT patient management, financial management and pharmacy management. The application is based on market-leading, versatile and proven technology from Cognos, the market leader worldwide in business intelligence and performance management.

About Forcea

Forcea is a Belgian ICT company that provides total solutions for managing results-focused policy information and for supporting the decision-making process within organisations. The company concentrates mainly on the healthcare sector and has dozens of clients and references all over Belgium. Forcea initially developed and continues fine-tuning HealthReport, the only integrated solution for managing policy information in healthcare environments. Forcea advises and supports its clients on implementation of HealthReport and handles the transfer of knowledge so that they can maintain and support their solutions independently.

About Onze-Lieve-Vrouwziekenhuis Aalst

Onze-Lieve-Vrouwziekenhuis Aalst is a combined health trust created in 1999. It currently operates at three sites: general hospitals in Aalst and Asse and a medical centre in Ninove. At the beginning of 2007 the hospital trust had 844 beds (939 including day clinics). Total staff is approximately 2400, of whom 280 are doctors. The trust has around 62,000 admissions annually, including 29.000 admissions in day clinic.

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